Tis the Season to Be Grateful!

This is the time of year when people reflect on the past year and the many things for which they’re grateful. The HIPAA Office is no exception! Here are some things – directly impacting our institution – for which the HIPAA Office tremendously appreciates.

1. UAMS WAS NOT SELECTED FOR AN OFFICE FOR CIVIL RIGHTS AUDIT!
   The HIPAA Office is thankful that we were not selected to be audited by the Office for Civil Rights (OCR), the federal agency responsible for the enforcement of the HIPAA Privacy Rule. Did you know that the OCR is ramping up their auditing process? The OCR selected nearly 200 facilities to be audited to ensure they are in compliance with HIPAA. Facilities not in compliance with HIPAA may be subject to monetary fines and penalties.

2. OUR HIPAA STAR AWARD RECIPIENTS HELPED TO MAKE A DIFFERENCE!
   Employees who earn the HIPAA Star Award are recognized for going the extra mile for our patients, other UAMS employees and the HIPAA Office. Workforce members can receive a HIPAA Star Award by reporting potential breaches of PHI, helping safeguard our patients’ privacy as well as assisting UAMS by mitigating and even avoiding a report to the OCR. We are very grateful for these employees who have received the HIPAA Star Award in 2016:
   - Michael Arnold, NFS Food Prep Technician, who found patient report sheets left in the cafeteria and brought them straight to the HIPAA Office to avoid having the patient’s information viewed inappropriately.
   - Danielle Burton, EVS Housekeeper, who reported an issue to the HIPAA Office of patient information being discarded inappropriately as well as going the extra mile to dispose of the PHI properly.
   - Cara Kirby, HIM Systems Analyst, who helped identify and correct a charting error.
   - Rhonda Partney-Wakelyn, HR Senior Consultant, who designed our new and improved HIPAA Annual Update training module. This module is used to provide yearly training to all faculty, employees and students.
   - Dennis Weaver, Business Systems Developer, who has worked with the HIPAA Office for years modifying and improving our ability to track HIPAA training completions for our workforce and notifying them when their training is due.

3. THE HIPAA OFFICE IS ALSO THANKFUL FOR:
   There are many people who are so helpful when we are following up on reports of potential HIPAA violations. Thank you for communicating with us, giving us the necessary facts and information in a timely manner so that we can conduct a thorough investigation, and for providing assistance during our investigations. In the spirit of the season, the HIPAA Office feels deepest gratitude for the diligence of our employees in protecting our patients’ information and anticipates another great year in 2017!
F7’s Brad Jackson is December Nurse of the Month!

By Jason Keaton, ADON – Image Council

Please join the Nursing Image and Development Council of the Professional Nursing Organization in congratulating Brad Jackson, RN III – F7 as our Outstanding Nurse of the Month for December. Brad graduated from U of A - Fayetteville with an associate degree in nursing. Having been a nurse for 26 years, he has worked in ICU/PICU, Med/Surg and most recently Myeloma/Stem Cell Transplant on F7.

When asked about the reason he became a nurse, Brad stated, “I wanted to be in a profession where I could make a difference in someone’s life and help them in their time of need.” He also shared that he enjoys working on the myeloma unit because of their dedication to caring for patients and families.

Brad has been married for 20 years and has one son. He enjoys spending his spare time with friends and family, and also serves as assistant Scoutmaster for his son’s Boy Scout Troop #7705 – Scout’s Honor! If you see Brad, ask him about his merit badges, and thank him for his dedication to our patients, families and fellow team members.

December’s MVP is Betty Greenwood from F8!

By Amy Garrett, BSN, RN

Betty is described as being the linchpin that holds everything together by her co-workers. With her professional and positive behavior, Betty is considered a role model to her team. She is a long-term employee with UAMS and considered an expert whereby all levels of staff come to her for help, advice and directions.

A co-worker stated, “Without Betty, this unit would never be at the level it has become.” She makes sure all patient and staff needs are met. Recently, she agreed to sit with a patient on the unit who had been aggressive with staff. Family and staff noted how this patient’s demeanor changed due to Betty’s patience and calming presence. Her co-workers feel that she is the ‘mother’ of the unit and keeps the unit running smoothly.

UAMS is beyond pleased to have Betty as part of the patient care team on F8 and the hospital. Congratulations and thank you, Betty!
December DAISY Award

Angela Mull, RN
COM PEDS Hematology

Congratulations to Angela Mull, RN, for being selected as The DAISY Award recipient for the month of December! Angela works in the COM PEDS Hematology Department as a Sickle Cell Specialty Nurse and was nominated for the award by three Arkansas State Troopers.

One evening, while Angela and her state trooper husband were having dinner with the two other troopers in a local restaurant, a woman entered and shouted that someone had been shot at a fast food restaurant across the street. Angela and the troopers immediately ran to the scene of the shooting.

They found the victim lying on the ground covered in blood. Two of the troopers made sure that the scene was secure while Angela and the other trooper began assessing the victim. They found several gunshot wounds and began medical care. They also kept the victim calm with reassuring words. They continued their efforts to keep the victim alive by controlling the bleeding until medical personnel arrived on the scene.

Angela and the troopers went to the scene not being 100% sure if all of the suspects had left the area. They immediately began working to secure the area as well as saving the life of the victim. Without Angela’s quick action, medical training to control the bleeding, and leadership to keep everyone calm, the victim would probably not be alive today.

To learn more about The DAISY Award or to obtain a nomination form, please visit: nurses.uams.edu.

December 2016 – Unit F9 – Surgical Specialties

Congratulations to Unit F9 – Surgical Specialties for being selected as the Outstanding Area of the Month for December! Christina Davis serves as the Clinical Services Manager.

Here are some of the reasons that nursing staff members say they enjoy working on the F9 – Surgical Specialties Unit:

• “I enjoy providing quality care and being an advocate for patients and families.”
• “The feeling you get when you get a ‘thank you’ from a patient is the reward.”
• “I like being able to see a patient’s progress.”

Patients who visited the F9 – Surgical Specialties Unit shared the following patient satisfaction comments with surveyors:

• “All hospital staff treated me and my wife with kindness and respect. I will recommend this hospital to all I know.”
• “Care was basically excellent! All staff were efficient and professional, and attentive and careful.”
• “Compared to almost every other hospital I have been to, UAMS is far and away superior in virtually every aspect imaginable.”

Keep up the good work with patient satisfaction!

the Capsule DEADLINE!

Articles for the January 2017 issue of the Capsule are due by 5 p.m. on Thurs., Dec. 15.

Please e-mail them to:
JGRunkle@uams.edu

Articles received after that date will be included in the February 2017 issue.
**AMBULATORY NURSING GRAND ROUNDS**

**Wed., December 14, 2016**

7:30 to 8:30 a.m. – Betsy Blass Conference Room, 10th Floor Cancer Institute

**Topic:** Culture of Safety  
**Speaker:** Glenda Graves

If you have any questions, please contact Devin Terry at 526-6000 Ext 261.

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**CAP: Connecting Across Professions**

CAP: Connecting Across Professions is a multidisciplinary teleconference focusing on chronic disease, healthcare trends, professional development, and interprofessional collaboration. All disciplines are welcome and encouraged to attend.

*THE TELECONFERENCE IS OFFERED EVERY TUESDAY AND WEDNESDAY, AND CONTINUING EDUCATION CREDITS ARE AVAILABLE!*

Tuesday’s CAP Teleconference is held from Noon to 1 p.m. in Shorey, 5th floor, Room 5/25. December topics will be:
- Dec. 6 – UAMS Adult Sickle Cell Program
- Dec. 13 – The Red Eye – Ahmed Sallam, MD

Wednesday’s CAP Teleconference is held from 12:15 to 1:15 p.m. in EDII, Room B112. December topics will be:
- Dec. 7 – UAMS Palliative Care Program

Additional information available at cdheducation@uams.edu. To be added to the email list, text: cdheducation to 22828.

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**Mock Codes Are You Ready?**

Unannounced MOCK CODES are being conducted periodically in units, clinics, and common areas to evaluate response time and code management.

**DO YOU NEED A REFRESHER?**

Don’t miss this chance to sign up for the next Crash Cart and Code Blue education session on:
- **Tuesday, December 13**  
  F7 Conference Room  
  0900 • 1000 • 1100

**SIGN UP IN TRAINING TRACKER:**

- **Select a Course:**  
  - Code Blue Management Education
- **Class Name:**  
  - Crash Cart Education  
  For more information, contact the Critical Care Staff Educator at: (501) 686-6095.

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**GERIATRIC GRAND ROUNDS**

Every Wednesday — 8 to 9 a.m.  
Reynolds Institute on Aging

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**Nurse Volunteers Needed!**

*We’re looking for nurse volunteers to plan events for our 2000+ UAMS Nurses for Nurses Week 2017!*

If interested, please contact Susan at 501-686-7144 or email: temple-erickson@uams.edu.

A planning meeting will be scheduled in January.

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Great 100 Nurses Celebration of Arkansas

CALL FOR NOMINATIONS

Honor That Great Registered Nurse Today!

The Great 100 Nurses Foundation was founded in New Orleans, Louisiana 30 years ago. Since then, the Great 100 Nurses Celebration has honored thousands of registered nurses across Louisiana, North Carolina, Texas, and Oklahoma; and beginning in spring 2017, will honor Arkansas nurses!

Registered nurses are selected based on their concern for humanity, their contributions to the profession of nursing, and their mentoring of others. The Great 100 Nurses Foundation helps each nurse recognize themselves as nurse heroes.

We have all met an outstanding nurse whose courage, stamina, and compassion make a difference. Now you can honor that special nurse who has exemplified concern for humanity, dedication to the profession, and the mentoring of others.

Directions for Nomination Submission, please:

• Ensure nominee is currently a registered nurse in Arkansas and has not been previously selected as a Great 100 Nurse honoree.

• Resumes are not necessary.

• Nomination forms are available on the next page OR online at www.g100nurses.org. Completed forms must be submitted by January 23, 2017 to be eligible. Forms can be faxed to (504) 831-3686, emailed to nominations@g100nurses.org or mailed to:

Great 100 Nurses Nominations
2748 Metairie Lawn, Suite B
Metairie, LA 70002

• Announcement of the Great 100 Nurses will be made in February 2017.

• Each Great 100 Nurse will receive a certificate in honor of their accomplishments and an honoree pin.

• You may nominate as many qualified nurses as you feel appropriate.

Visit www.g100nurses.org/arkansas.html for more information.
# Nominee Information

**Name (First/Middle/Last):**

Name __________________________

**E-Mail:**

E-Mail __________________________

**Address:**

Address __________________________

**City:**

City __________________________

**State:**

State __________________________

**Zip:**

Zip __________________________

**Home Phone:**

Home Phone __________________________

**Cell Phone:**

Cell Phone __________________________

# Employer Information

**Name:**

Name __________________________

**Work Phone:**

Work Phone __________________________

**Address:**

Address __________________________

**City:**

City __________________________

**State:**

State __________________________

**Zip:**

Zip __________________________

# Nominator Information

**Name:**

Name __________________________

**E-Mail:**

E-Mail __________________________

**Address:**

Address __________________________

**City:**

City __________________________

**State:**

State __________________________

**Zip:**

Zip __________________________

**Home Phone:**

Home Phone __________________________

**Cell Phone:**

Cell Phone __________________________

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**Please type or write legibly; Feel free to use separate sheet of paper**

1) Tell us a story about how your nominee has shown concern for humanity. Please provide examples.

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2) What has been your nominee’s most significant contribution to the profession of nursing?

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3) How has your nominee been a role model or acted as a mentor to others?

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Your time and commitment to others is truly appreciated.

For further information, call (504) 539-4378 or contact us at info@g100nurses.org or visit our website at g100nurses.org

Please feel free to make copies of this form